Funding the Future

Outsourcing - does it really pay?

Published: January 13, 2026, 11:53 am

If outsourcing works, as is claimed, then why is it, as Simon Caulkin pointed out in the Observer yesterday that about two thirds of all outsourced IT contracts have been bought back in before the contract term finished?

Could it be that the distance that outsourcing creates is counter-productive?